

Serial No. 09/522,162
Art Unit No. 3623

AMENDMENTS TO THE WRITTEN DESCRIPTION

Paragraph found on page 3, from line 3-line 9

Because presently available [on-time] on-line consulting services are not research-centric, the accuracy of the consultations provided often depends on the questions asked. For example, with one service, unless a question relates to an area that is already part of a pre-existing database of research, it is unlikely that the on-line consulting service can provide a satisfactory solution. In another example, the on-line consulting service merely provides a consultant to answer questions based on a consultant's own knowledge. More complex questions, such as those requiring custom industry research, are not provided for by any known systems.

Serial No. 09/522,162
Art Unit No. 3623

Paragraph found from page 10, line 25, Page 11, line 4.

When the first time period for receiving questions is over, the central location provides the questions to a consultant so that the consultant can define a set of one or more queries based on the received messages (step 130). The central location then sends the set of queries to the group (step 140). Responses to the queries are then received at the central location (step 150) until a second time period expires (step 170). The second time period, like the first time period, helps to ensure that the group member's question can be analyzed and answered in the quickest possible time frame. However, the second time period typically is selected to give group members sufficient time to answer the queries. In one embodiment, as each response is received it is saved at the central location (step 160) [,] until the second time period is over, as determined at step 170.